

WS-02987A-08-0180

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM



0000145735

Investigator: Tom Davis

Phone:

RECEIVED

Priority: Respond Within Five Days

2013 JUN 12 P 12:37

Opinion No. 2013 - 111118

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL Date: 6/12/2013
DOCKETED

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

JUN 12 2013

Complaint By: First: Last:
Debbie Kowalski

DOCKETED BY [Signature]

Account Name: Debbie Kowalski

Home: (

Street: in Dr

Work: (000) 000-0000

City: Queen Creek

CBR:

State: AZ Zip: 85142

is: Home

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: Contact Phone: (

Nature of Complaint:

OPPOSED

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WATER/SEWER

How can you let Johnson Utilites do a rate increase? With all the problems that they have caused in the 4 years I have been hear. There has been NO good comments against them and they seem to not comment or blame others for their issues. The newest problem among San tan valley homeowners is the amount of water pressure in their homes but they want an increase in rate. How about an increase in the water pressure back to NORMAL!!!. This company is a joke that needs to be fully investigated. When has Mr Johnson, personallly addressed these problems/issues. He always has a statement.

I believe Johnson Utilities owes REFUNDS to consumers who live in areas that have affected by all the problems arising.

Will it take someone getting sick/dyeing before Johnson Utilities is investigated. (Ecoli, water pressure, boil ordres, lakes filled with sewage, and etc.) Name another company that has has similiar complaints within 1 year?????

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and docketed

End of Comments

Date Completed: 6/12/2013

Opinion No. 2013 - 111118

0210-80-AT8PSO-2W

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